



Ninja Van Braves Flooded South to Ensure Successful Deliveries

- Yala, Narathiwat and Pattani customers delight in receiving their orders



Bangkok, Thailand – 17 January 2021: Despite recent flooding and damaging storms in the South of Thailand, Ninja Van, Southeast Asia's leading logistics provider, has ensured products are delivered to customers across Southern Thailand, helping them to retain normality in stressful times.

After heavy rains swamped the drainage systems, Yala, Narathiwat and Pattani were badly affected by flooding, blocking many roads and making some areas difficult to access. The extreme conditions impacted people's lives and resulted in disruptions to transportation and delivery services across the region.

However, despite all the challenges, Ninja Van's shipping teams increased efforts to deliver products to customers in many affected areas and has been providing food to affected families. Where normal delivery vehicles couldn't cope, Ninja Van deployed four-wheel drive to cope with deep flooding and ensure deliveries could continue to be made, and teams used their expertise and local knowledge to monitor the conditions and plan alternative routes to enable drivers to continue delivering to those in need.

"Thanks go to our amazing staff who pulled out all the stops to make sure our customers got their products delivered despite severe flooding. We saw many grateful customers who were often surprised that our team was able to reach them and thanked us for getting through to their area," said Pierce Ng, Chief Operating Officer, Ninja Van Thailand. "At Ninja Van, we're committed to providing the best



service no matter the conditions. Being able to support our merchants and deliver to their customers is our

number one priority and I'm very proud of the amazing work our teams doing all over the country," he added.

Since launching in Thailand in 2016, Ninja Van has consistently adapted to changing market conditions and the local business landscape to support the growth of its customer's e-commerce business, from single-operator SMEs to large international corporations.

About Ninja Van

Ninja Van is a tech-enabled express logistics company providing hassle-free delivery solutions for businesses of all sizes across Southeast Asia. Launched in 2014, Ninja Van started operations in Singapore and has become the region's fastest growing last-mile logistics company, powering businesses with innovative logistics solutions. Today, Ninja Van has grown its network to cover six countries: Singapore, Malaysia, Philippines, Indonesia, Thailand and Vietnam. For more information, visit www.ninjavaan.co.

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